

# Compliance Management

Advise  
Service



## OVERVIEW

The requirement to comply with government and industry regulations can put significant pressure on an organization; this pressure increases when cross-border issues emerge, and an organization must comply with Canadian and foreign regulations at the same time.

Most organizations understand the “why” or regulatory compliance; DigitalDefence focuses on the “how” - specifically, how to rapidly achieve sustainable compliance in the most cost effective manner.

DigitalDefence’s Compliance Management service educates employees about regulatory requirements, identifies gaps between current practices and regulated ones, and delivers a mediation plan that prioritizes items and identifies cost and time requirements. Our proprietary methodology is based on a scorecard approach that supports metrics and allows you to measure your progress to compliance.

Using our proprietary process which maps the standards directly to existing and planned business processes, we can highlight the benefits of policy compliance and facilitate its acceptance across an organization.

## BENEFITS OF COMPLIANCE MANAGEMENT SERVICE INCLUDE:

The benefits to our approach include:

- “Quick Start” approach ensures rapid and cost-effective compliance with regulatory requirements; reduces costs, implementation time, and brings critical personnel resources back to their regular duties
- Access to experienced consultants with current knowledge about regulatory requirements and industry best practices—across Canada, the USA, and Europe

## Improve corporate risk reduction with strategic security and privacy services.

### Is the Compliance Management Service right for your company?

- Do you need to comply with regulations governing security and privacy of your data?
- Are you entering a new geographic or product/service market that might require you to comply with new regulations?
- Did you know that you can save up to 50% of your compliance budget with an objective pre-audit?



- Comprehensive program delivery—customized programs provide services from strategy analysis through to implementation and monitoring
- Raises internal awareness of information security risks

We ensure that your Information Security policy, its supporting documents, and your business practices are fully compliant with all required Canadian and International laws and regulations.

### SERVICE DESCRIPTION

DigitalDefence works with each client to tailor a specific compliance program. Typically, the program will include:

- Development of a unified control framework that identifies all relevant regulatory and compliance requirements, and consolidates the mandated security controls to avoid overlaps and align them with current business practices
- Completion of a gap analysis of current conditions (including policy and practices, technical infrastructure, and personnel management) against the unified control framework. All findings will be validated using best audit practices
- Documentation and presentation of any identified gaps between the current state and the required state. The resultant roadmap will:
  - Identify gaps, and present evidence for the gaps;
  - Provide recommendations for resolving the gaps, including alternative solutions if possible;
  - Identify costs; personnel requirements, and management burdens: and,
  - Identify implementation timelines.
- If required, DigitalDefence will assist the client in resolving the identified gaps. This implementation may include implementation of a specific solution, training, and \ or monitoring.

DigitalDefence will work with the client to manage on-going compliance.

### Selected Frameworks Supported by DigitalDefence

- Canadian Government Security Policy
- Provincial Information and Technology Standards
- Personal Information Protection and Electronic Documents Act, PIPEDA
- Canada's Anti-Spam Law, CASL
- Provincial, municipal standards governing privacy
- Gramm-Leach Bliley Act
- Health Insurance Portability and Accountability Act of 1996, HIPAA \ HITECH
- Sarbanes-Oxley Act, SoX
- ISO 27001
- Control Objectives for Information and Related Technology, CobiT
- PCI Data Security Standard, PCI-DSS
- North American Reliability Corporation (NERC)

### About DigitalDefence

DigitalDefence provides complete protection against data security breaches. We provide the advisory services that align security with your business strategy and practices. Our protection services secure your data by assessing vulnerabilities and validating security controls using audits and penetration testing, or "ethical hacking". And should you suffer a security or privacy breach, we provide the 24x7 response services and expertise to minimize financial and reputational loss.



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